## MUNICIPAL PERFORMANCE MEASUREMENT PUBLICATION FOR TAXPAYERS FOR 2012

## **Department**

General Government	Operating costs for governance and corporate management as a percentage of total municipal operating costs	22.1% 19.4%	
	Total costs for governance and corporate management as a percentage of total municipal operating costs		
Fire Protection	Operating costs for fire services per \$1000 of assessment	\$	0.64
	Total costs for fire services per \$1000 of assessment	\$	0.81
	Number of residential fire related civilian injuries per 1000 Persons		0
	Number of residential fire related civilian injuries averaged over 5 years per 1000 persons		0
	Number of residential fire related civilian fatalities per 1000 persons		0
	Number of residential fire related civilian fatalities averaged over 5 years per 1000 persons		0
	Number of residential structural fires per 1000 households		2
Building Permit	Operating costs for building permits and inspection services per \$1000 of construction activity	\$	0.01
	Total costs for building permits and inspection services per \$1000 of construction activity	\$	0.01
	Median number of days to review of complete building permit applications - Houses		5
	Median number of days to review complete building permit applications – Small Buildings		5
Roadways	Operating costs for paved (hard top) roads per lane km	\$183	6.73
	Operating costs for unpaved (loose top) roads per lane km	\$272	0.45

	Operating costs for winter maintenance of roads per lane km.	\$1635.62	
	Percentage of paved lane kilometres where the condition is rated as good to very good	97.9%	
	Percentage of winter events where the response met or Exceeded locally determined road maintenance standards	100%	
Solid Waste	Operating costs for garbage disposal per household	\$ 120.57	
	Operating costs for solid waste diversion per household	\$ 14.71	
	Total number of solid waste management sites owned by municipality	1	
	Average operating costs for solid waste site management per household	\$ 146.64	
	Number of days per year when Ministry of Environment compliance order in effect	0	
Police Services	Operating costs for police services per person	\$ 98.57	
	Violent crime rate per 1,000 persons	4	
	Property crime rate per 1,000 persons	16	
	Total number of actual incidents of Other Criminal Code Offences, excluding traffic per 1,000 persons	3	
	Total number of actual incidents for violent crime, property crime and other Criminal Code offences, excluding traffic per 1,000 persons	23	
	Total number of youths charged per 1,000 youths	6	
Parks and Recreation	Operating costs for Parks, Recreation Programs and Recreation Facilities per person	\$10.54	
Library	Operating Costs per person	\$17.32	
	Operating Costs per Library Use	\$11.88	

	Library Use per person	1.5
	Percentage of electronic uses	10%
	Percentage of non-electronic uses	90%
Land Use Planning	Percentage of new residential units located within settlement areas	0